

Department of Parks, Recreation, and Community Services Transportation Guide

Holiday Schedule

The following is a list of legal holidays throughout the year. The minibus will not be in operation on these days.

January.....	New Years Day
	Martin Luther King, Jr. Day
February.....	Presidents Day
April.....	Good Friday
May.....	Memorial Day
July.....	Independence Day
September.....	Labor Day
October.....	Columbus Day
November.....	Election Day
.....	Veterans Day
.....	Thanksgiving Day
.....and day after
December.....	Christmas Day



North Brunswick Senior Center
15 Linwood Place

North Brunswick NJ 08902

732-418-2224 or 732-247-0922Ex.830

Welcome

This booklet has been prepared to explain how the DPRCS transportation service operates. The contents should provide all the information you may need about these procedures. If you have any questions after reading through the booklet, please do not hesitate to contact us at (732) 418-2224 or (732) 247-0922 ex830

The transportation service operates out of the North Brunswick Township Senior Center at 15 Linwood Place. Transportation is available to North Brunswick senior citizens, 60 years of age or older, who have no other means of obtaining transportation. We also transport Senior wheelchair clients and those residents who are on SSD (Social Security Disability).

Transportation is available throughout North Brunswick, New Brunswick, East Brunswick, Highland Park, areas of Somerset along route 27 as far south as Kendall Park and Franklin Township along Easton Avenue as far North as Worlds Fair Drive.

Because there is a limited availability of transportation, we ask that you not schedule this service if you have other means of transportation.

At times we may not be able to accommodate your appointment for the following reason's):

- The schedule for that day is filled.
- Your destination is out of our area.
- Inclement weather.

Transportation Staff

LouAnn Benson	Director DPRCS
Greg Kikelhan	Deputy Director
Bob Hermes	Supervisor-Omnibus Operator
Carmel Mangarella	Clerk/Typist/Dispatcher
Marie White	Motor Vehicle Operator
Rosemarie Hansen	Motor Vehicle Operator
Robin Billand	Motor Vehicle Operator
Cindy Kovacs	Motor Vehicle Operator

Senior Center Staff

Jessica Zink	Activities Supervisor
Jack McHugh	Outreach Coordinator
Pearl Kelly	Clerk/Typist
Mary Bonnane	Clerk/ Typist
Gae Mangarella	Clerk/Volunteer Coordinator
Craig Soltis	Cook

Important Phone Numbers

Senior Center Office	(732) 418-2222 or (732)247-0922ex820
Municipal Building	(732) 247-0922
Department Of Parks, Recreation And Community Services	(732) 247-0922 x 475
Municipal Maintenance Facility	(732) 297-1134
North Brunswick Police	(732) 545-3200
Emergency	9-1-1

Types of Transportation:

1. By appointment/Call in Advance:

First Priority is given appointments for medical, dental, lab x-ray and therapy appointments.

Second Priority is given for appointments such as beauty/barber shops, banking, drug and local department stores.

A donation of \$1.00 is suggested for these trips.

PLEASE NOTE:

Non-medical appointments are subject to cancellation in cases where a medical priority exists.

2. Pre-Scheduled Transportation:

Food Shopping is scheduled for each Monday. Register by the previous Friday for food shopping at the grocery store closest to your home.

Shopping mall trips are the usually the first Friday of each month. Transportation is provided to a shopping mall for non-food shopping. This trip has a maximum of 15 passengers.

A donation of \$1.00 is suggested for these trips.

3. Transportation to the Senior Center:

Transportation is provided to Senior Center for a variety of township sponsored activities. Please consult the monthly **Senior Sage** newsletter for further information.

4. Transportation for Club Members

If you are a member of the AARP, Pioneer Club, or North Brunswick Senior Club, you may register with us for transportation to club activities. You then call a day ahead of your club meeting to confirm your need for transportation. If we do not hear from you we will presume you **do not** need a ride.

A donation of .50 cents is suggested for these trips.

We Need Your Help!

We ask your continued cooperation in being ready at least 15 minutes ahead of scheduled pick-up time and being patient if we are running behind schedule. Weather and traffic conditions may dictate our schedule. If inclement weather should occur, listen to radio station WCTC1450 AM for transportation and program cancellations. If you hear North Brunswick Schools are closed, then Transportation is automatically cancelled.

- Please do not make same day appointments or call at the last minute.
- Please don't call us to be returned home from a place we did not take you.
- Don't forget to let us know if you have ride home by other means.
- The driver will pick you up where he/she dropped you off . Please don't wander when waiting for the van.
- Only registered and scheduled passengers will be transported (aides do not need to be registered).
- Only passengers listed on a driver's worksheet will be transported.

Transportation is scheduled by appointment and carefully planned. While we will make every attempt to take you where you need to go when you need to get there, please be flexible and understanding as we strive to meet your needs.

For Clients with Special Challenges

The Department of Parks, Recreation and Community Services is committed to providing transportation opportunities for developmentally or physically disabled residents who fall under our guidelines and are 60 years of age and over.

Depending on a participant's physical limitation, there may be situations when a traveling companion may be needed on the van. Whenever necessary, the participant should bring an escort.

The Department of Parks, Recreation, and Community Services and Senior Center staff are here to serve you and we welcome any comments or suggestions you may have.

DPRCS Transportation is a **Curb to Curb service. On a predetermined basis, door to door service will be provided.**

Assistance will be provided when a passenger is getting on and off the vehicle.

Seatbelts **must** be worn at all times.

Assistance is provided to a passenger using a mobility device when getting on and off the vehicle. Assistance will also be provided to secure the device to the vehicle.

Curb to curb assistance is provided to a passenger using a mobility device, only if the pick up point or destination point is wheelchair accessible. Drivers cannot lift passengers from their mobility devices.

You may be able to obtain transportation through the Middlesex County Area Transportation System. **Call MCAT in advance at (800) 221-3520**

About Our Services

Hours of Operation

DPRCS transportation services are available Monday through Friday (except holidays noted herein). Phone hours for appointments are between 8:00 am and 4:00 pm. Rides are available between 8:30am and 3:30 pm.

How To Make An Appointment

Please call (732) 418-2224 for an appointment. We strongly urge you to call at least three days in advance or one week prior to the beginning of the preceding month. Please be prepared to give the dispatcher the following information:

- Your name, address, and phone number.
- Your appointment time, location, and address of where you are going .
- Doctor 's Name
- Any pertinent information that would be helpful in reaching you if a delay occurs.

If a medical emergency arises that requires immediate attention, please call the North Brunswick First Aid and Rescue Squad at 911 for transportation.